

Hawaiian Shores Community Association

Shore-Line Chronicles

Newsletter

Nov 15, 2008

Volume 2, Issue 2

President's Corner

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Aloha Members,

Here we are at year's end. What a monumental year we have had! The new board of directors hit the pavement at full speed. This newsletter accompanies the year end packet which you will no doubt notice is very different from any you have ever received. It reflects the very busy year the board has had in moving initiatives along through the committee process. As a quick recap:

Cell Tower Update: T-Mobile did not exercise their option. They will not be putting a Cell Tower in our community.

Ocean Front Parcels: You have received a survey in the packet which asks you whether or not you are interested in selling the two ocean front parcels. Locally, this issue has come before the membership often in discussion and each time the majority of those polled were in favor of selling the parcels. There are members who live in the area of those parcels who do not share that opinion. Your input will give direction to the incoming board.

Secret Ballots: At the 2006 Annual Members' Meeting much "to do" was made about the lack of provision for a 'secret ballot' for election of directors as provided for in our By Laws. After months of committee deliberation and later approval by the 2006 Board of Directors, a secret ballot provision was made for all members living locally to

enjoy. However, the membership as a whole was unable to enjoy such a provision. This year a committee was formed to review our voting and ballot procedures with the intent of bringing the process in line with state regulations, with our own By Laws and with Robert's Rules of Order! The board adopted the changes; this election is the first to pass under those new guidelines/procedures.

By Laws: Please review your packet materials carefully. The committee appointed to review and revise the By-Laws has proposed changes to our By-Laws which primarily bring them up to Hawaii Revised Statutes' levels. The committee integrated the language of the statutes with an eye to retaining our uniqueness as a 'planned community' [homeowner's association]. We wanted to empower the membership by making the revisions reader friendly. Nonetheless, these revisions reflect timely attention with an eye to a growing community. For instance, when we had a community of 80 homes having a petition with 35 signatures was a significant percentage of the local member-

ship. With a community of over 400 homes, the state's statute of 5% of the membership is more representational.

Code of Conduct: The board of directors has adopted a 'code of conduct' which will be implemented with the installation of the new board in January 2009. Please review your copy of the 'code of conduct'. As a member you have a right to know the standards your directors must maintain in order to serve the membership.

In other news, as you are aware, there was a special meeting of the members for the purpose of impeaching the president/director of the Hawaiian Shores Community Association, Board of Directors. The minutes for that meeting are included with this packet. The vote failed to remove the president. The vote required to pass was 154. The votes for removal fell short of the number required to pass. During the process of counting the ballots an unfortunate attempt to subvert the membership's interests by voter fraud

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Special points of interest:

- Did you know there is a water aerobics class at our pool?
- What kind of health and wellness club would you like to see?
- What kind of community activity would you like to see?

Give us your thoughts!

Log on to: hawaiian-shorescommunity.com/hoaloha/



Candace Martin
Director of Operations & Management.

Getting to know 'The D.O.M.'

Hawaiian Shores Community Association has been served by Ms. Martin in one capacity of authority or another for the past 14 years! She served the community and the association as the President for the 10 years leading up to her acceptance of the challenge of General Manager in June 2005. Members receive an announcement that 'so and so' has been hired but seldom do we get an inside look at what that means for the membership. We want to share with our membership the credentials of our Director of Operations & Management.

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Board of Directors— 2008



- Toni Robert/President
- James McNerny/Vice President
- Suzan Thompson Forrest/Secretary
- Royden Pilapil/Treasurer
- Al Berger
- Darrell Stephens
- Dave Johnson
- Patricia Brown
- Robert Rioux
- Stephanie Pola

The "Hoaloha" Blog Site... Got busy this past few months. Variety of topics and many thoughts passionately expressed including those of individuals who have an interest in buying in our community! A number of email discussions leading to dissemination of beneficial information for potential members has been a positive upshot of our blog.

We keep the blog updated with topics for the sole goal of informing the membership. Hopefully, the feedback from the members encourages neighbor interaction which fosters community.

A few times this year 'time sensitive' issues needed to be posted on the web and blog to give the membership as much notice as possible. With the increased traffic to the site, it becomes a consistent and practical — low cost — means of communications. We look forward to more traffic, more participation as well as the introduction of some neat tekkie tools to make the site all the more effective.

Join us at www.hawaiianshores.org. Choose the 'blog' tool on the navigation bar.



Strawberry Pretzel Jell-O

—Contributed by Diane Rogers

- 19 oz Crushed Pretzels
- 3/4 cup butter; melted
- 3 tb sugar.

Mix & spread in 8 12 by 11 inch pan. Bake at 400 degrees for 8 minutes. Let cool.

- 1 pk 8 oz soft cream cheese
- 1 cup sugar

Cream together.

- 1 8 oz tub of Cool Whip.

Fold into cream cheese mixture and spread over pretzel mixture.

- 1 pk Large strawberry Jell-O [or 2 small]
- 2 cups boiling water
- 2 10 oz frozen strawberries

Dissolve jello, add defrosted strawberries and juice. Cool until soft set. Pour over mixture an refrigerate until set — at least 4

Community Contributions

Bon Appetite!

Pasta with Roasted Summer Vegetables and Basil

—Contributed by Diane Rogers

- 4 yellow summer squash sliced in 1 inch thick crosswise, halved if large.
- 2 pints grape tomatoes
- 2 medium red onions, halved and sliced 1/2 inch thick
- 4 garlic cloves, peeled and smashed
- 1/4 cup olive oil.
- 8 oz short pasta
- 2 tb butter
- 1/2 cup grated parmesan
- 1/2 cup torn fresh basil leaves



Preheat oven to 450 degrees. Divide squash, tomatoes, onions and garlic between to large baking sheets. Drizzle with oil and season with salt & pepper. Toss to coat. Roast without tossing until tender and starting to brown, 30-40 minutes.

Meanwhile, bring a large pot of salted water to boil. Add pasta and cook until dente, according to package instructions. Drain and return to pot.

Add vegetables, butter, Parmesan and basil to pasta. Season with salt & pepper. Toss gently to combine.

President's Corner continued

was noticed. This is the 3rd time since 2004 this same block of votes has attempted to fraudulently sway a vote. The first 2 times the entire lot of votes was disallowed. This time, because the Board of Directors had contracted with an individual who is a certified balloting agent, the determination was made by him to disallow only those votes which clearly bore fraudulent signatures. The fraudulent votes were not counted pursuant to State statute 414D-116, section C. The statute provides that ballots whose authenticity cannot be verified by signature may be considered as invalid. The immediate response by the Board of Directors to this attempt, subsequent to that meeting, was to establish a committee to perfect our voting procedures. The committee recommended and the Board approved a policy to have a signature on file for members for verification purposes. [In addition, revision to our By Laws, if passed, will also address this.] This 3rd attempt at fraud has come with a significant cost to the membership! However, after receipt of signature cards from the membership it is anticipated such attempts in the future will be immediately disallowed.

Special Note of Thanks: This past year we had a few seats on the Board we needed to fill. We called on Bob Rioux, who served on the previ-

ous board but whose seat expired last year at elections, to come back and join us. Though he is a very active Grampa and though he really enjoys retirement, he graciously accepted the call back to serve the membership. His seat will be filled with the elections this coming year and so he will be leaving again. Bob's service and contribution for the past two years cannot be quantified because the times have been most challenging, but his willingness to work for the good of all has been a blessing and a fine contribution for the membership. Thank you so much Bob!

Filling the other seats are members who are now up for election, Alfred Berger, Patricia Brown and Suzan Thompson. You will be able to read their 'ditties' in this packet. Their individual and collective service as Directors this past year has been invaluable. Again, the membership and local community have been blessed by their presence and contribution.

As the president, I would also like to take a moment to thank the other directors who have served the membership and community this past year. It has been challenging and sometimes disheartening, but the entire Board has always managed to muster a valor and integrity that is above reproach; a vi-

"Not only must we be good, but we must also be good for something"
--Henry David Thoreau

sion that is proactive and progressive; a tenacity that is unbounded and finally a unity of purpose unparalleled. They have proven their mettle on a number of occasions to the benefit of all. My thanks to the entire Board of Directors.

This next round of thanks you may think odd, but, if you knew what they have endured this year vs. what they have managed to accomplish despite the community challenges, you would understand. I would like to thank each and everyone of our staff, Candace, Pake, Francesca, Robert, Billy, Keoki, Victor, James! They started the year as any other year but quickly found life was going to be different. From the freezing of the bank accounts, which naturally led to the cessation of their first payroll check until things could be arranged to pay them, to the many things needed that had to be categorized by priority, the staff has been asked to work under disquieting circumstances. No job is secure, we all know that, but circumstances resulting from the freezing of our bank accounts resulted in a caliber of work ethic and personal integrity not often gifted to an employer by its employees. For their outstanding and unified effort this entire past year, we are grateful.

Finally, this year has seen the volunteer spirit and community participation step up. My thanks to the following volunteers who have served on committees, behind the lens, as advisors/historians, and as members/residents who have given of their valuable time on behalf of all. Rod & Diane Rogers, Jeff & Dawn Stone, Scott Fissel, Peter & Mary Jane Doster, David Brown, Craig Thompson, Mark Mallory, Andre Robert, Kathy Stephens, Mari Marshall, and Kevin Wibberly. This year couldn't have happened without your incredible contributions!

Thanks, also, to those who regularly come to our monthly meetings and contribute by sharing of themselves. It gives clarity to the Board — as representational of the membership as a whole — in the various issues before them.

Many thanks to the many vendors who have spent untold hours advising our staff and the board on different functions and needs of the Association. Through their individual contributions the Association is on track in meeting key regulations and in preparing for new regulations taking effect over the next few months affecting our water systems and our nonprofit reporting standards.

Lastly, running this business effectively takes the hands, time and expertise of many in order for it to move along, and all the more for it to move along progressively. A huge THANKS to you, the membership, that we have had the monies to tender for the many levels and facets to keep us afloat. Please know we appreciate your patience and trust as we strive to be good stewards of your monies in maintaining and managing the Association's common areas and interests. Despite issues related to the frozen funds, we have managed to provide minimum customary services to our community, with improved quality to boot!

With much appreciation to you all! **Your** President, Toni Robert

Report from the Association's Legal Counsel

In early 2008 former members of the board of directors, that were unhappy with the election results, sought to interfere with the Association's banking relationships. While access to the Association's bank accounts has been resolved, the dispute between the Association and the former directors is set to start trial in late January, 2009.

We are confident that the Association will prevail at trial and will recover its attorneys' fees and costs.

We're on the web:
www.hawaiianshores.org

Open Invitation to the Regular Meetings of the
Board

2nd Tuesday of every month

630P, Honu Street Recreational Facilities



Since mid year, the community has lost 3 members whose absence will be greatly noticed.

Glenn Young, member for 12 years. He and his wife lived a quiet, peaceful life and contributed to the community by maintaining a beautiful home and yard.

Richard Brown, member for 2 years. Actively involved in community affairs and greatly admired by many. Mr. Brown made it to meetings of the Board and members and shared his many thoughts and insights with those present.

Ronald DeMotta, member for 13 years. Mr. DeMotta was very active in the community, with a special concern for health and welfare of those who might be adversely impacted by the building of the proposed Cell Tower. He was the 'face' of reason which moved the 2007 Board of Directors to ask that all activity going forward with regards the building of the Cell Tower be suspended until the Board could poll the membership for their input. As noted on page 1, the cell provider did not pursue renewing its option. Mr. DeMotta remained active, attending board meetings, sharing his thoughts, keeping us all in line.

Our regards to the families. Please know we share in your loss. They will be missed by their friends and neighbors..

If you know of someone who has passed away and we have not mentioned please let our office know. We will include them in the next issue.

Ms. Martin owned her own Real Estate business in Pahoia for 8 years, giving her intimate knowledge of land management and familiarity with all things real estate. After 10 years as a realtor she decided to embrace her love of science in a beneficial way by assisting Pacific Island nations to develop sustainable aquaculture industries through teaching advanced production and breeding methods.

She attended University of Hawaii, Hilo Campus where she graduated with a Bachelor's Degree in Ecological, Evolutionary, Conservation Biology and a minor in Aquaculture. While attending college, she worked for the University's Pacific Aquaculture & Coastal Resource Center for 4 years providing fiscal admin support and logistics planning. Thereafter, she was Lab Manager for Muir Genetics Lab at UHH for 2 years. She graduated in 2004. During these years of gaining knowledge — both academically and experientially — she served as the President of Hawaiian Shores Community Association, gaining inside familiarity with the day-to-day crises that ordinarily come up in the management of the community and the business of the association. When she was hired as 'general manager' in June 2005, she received little training and with a community including roads, parks, real estate and a water utility, she did not have the luxury of a long learning curve.

Immediately, she implemented a cross-training program for all staff, to prevent the holes created when someone was out on vacation or sick, to keep the work flow moving forward. Staff who had been employed for over 20 years were introduced to new work opportunities by giving them more job responsibility! New staff hired is rotated through various functions to maintain diversified training. She also began a certification program for staff who need to be certified to perform certain functions, in particular, working on/with our water system.

Next came working with the different vendors and state agencies to improve our state rating as a 'rural' water company. In 2004, we were rated as one of the 5 water systems in most need of improvement, but by 2007, we were rated in the TOP 5 for the state! All these steps have been undertaken with a view to future needs of our aging water system and new regulations as they impact the existing system.

This year Candace worked with the Human Resources Committee to develop our new employee structure with job descriptions, classifications and titles that will allow for personal growth of our employees. We have entry level positions with an opportunity to advance, depending on initiative, work performance and work ethic, with pay scale corresponding. The HR Committee worked for 9 months to develop this equitable plan for HSCA and our staff. The Board approved the recommendations in October for implementation in November 2008.

Ms. Martin has also been active this year working with the Board in focusing on traditional vulnerabilities, for instance, having an approved formal agreement of mutual service between the rural water systems locally in the event we, or they, face an emergency which needs cooperative support from a nearby water company. This plan was approved and has already been used locally in support of Hawaiian Beaches, and recently, for a couple of hours, with support *from* Hawaiian Beaches. There are other areas which have been under review, some of which are being addressed even now.

Ms. Martin has worked closely with her Executive Assistant, Ms. Asuncion, in implementing the suggestions of the Auditing Firm "Carbonaro CPA & Associates" which tightens the accounting/accountability of monies.